

Loaves & Fishes



FOOD PANTRY



Our Mission

To give food with kindness and compassion to those seeking assistance while providing an opportunity for volunteers to serve their neighbors in Charlottesville and surrounding communities.



2016
Annual Report

A Word from the 2017 Pantry Chair

Loaves & Fishes continued to build on our remarkable successes of 2015, which included the purchase of our Lambs Road property and client choice food distribution. Change continued to be the name of the game in 2016, as we adapted to accommodate our growth.

Expanded Operations

Our warehouse provides generous food storage capacity. This allows us to distribute greater amounts and varieties of food, including frozen meats and fresh produce. Expanded operations have been supported by:

- Employment of a full-time operations manager in March 2016;
- Significant increase in partner store pickups of donated food;
- Improved efficiency of food distribution;
- Strengthened partnerships with the Blue Ridge Area Food Bank and other local partners.

Organizational Development

The dramatic growth in our capacity and ability to serve clients

has demanded changes within the organization, which include the staff, volunteers, and Board of Directors.

- We increased staff to four full-time and two part-time employees, including a full-time position to provide administrative and organizational support.
- Volunteers contributed 18,801 hours (the equivalent of 10 full-time employees) to complement our paid staff time in several capacities.
- We implemented Board development initiatives focused on governance, Board recruitment, orientation, and education, to facilitate planning, oversight, and community engagement.

Sustainability

We are committed to serving our clients and community for years to come through:

- Expanded activities to ensure organizational and operational effectiveness;
- Commitment to retain and expand fundraising and volunteer resources.

First United Methodist Church starts a food pantry in an afterschool classroom at Jackson-Via Elementary School and feeds average of 296 families/month in first year

2004

2008

Part-time Volunteer Coordinator hired as first employee

Pantry is incorporated as a 501(c)(3) Virginia nonprofit corporation

2011

Pantry moves to larger facility on Greenbrier Drive, hires part-time Warehouse Manager, installs cooler and freezer for fresh foods, and increases to four distributions per week

2012

2017

Loaves & Fishes begins 2017 with a new era of leadership. Jane Colony Mills assumed the role of Executive Director in February and provides Loaves & Fishes with essential management and fundraising expertise and experience.

I was approved as Board Chair in January and plan for Board emphasis on organizational oversight, board development, and enhanced community connections. I appreciate the efforts of those who have gone before Jane and me as we continue to build on a strong framework.

The Board and staff of Loaves & Fishes are grateful for the contributions of our generous donors and volunteers,



Sue Wells Sargeant
2017 Chair, Board of Directors

through their time, financial commitment, and passion for our mission. We couldn't do this without you all!

2016 Board of Directors

Josh Arbaugh
Treasurer

James Berlin

Chris Boyce

Jane Clarke

Gerald Denney

William Hall
Chair

Brad Lamb

Larry Lambert

William Owens

David Pedrick

Ruth Poole

Hubert Shaffer
Secretary

Michael Tubridy

Susan Wells Sargeant
Vice Chair

Cover Photographs

Volunteers serve as client guides in the "client choice" model (top).

Groups from UVa volunteer regularly (bottom).

Margaret McNett Burruss hired as Executive Director, first full-time employee. Pantry distributes 698,000 pounds of food and number of clients doubles 2013-2014.

Four full-time and two part-time staff and 350+ volunteers work 6 days per week picking up, sorting, packing, delivering and distributing food to an average of 1,400 families per month

2013

2015

2017

With generous help, Loaves & Fishes purchases, renovates, and moves into 5,600 square foot warehouse on Lambs Road, introduces "client choice," distributes 1.6 million pounds of food and hires part-time Bookkeeper

A Note of Thanks

I am so appreciative of what you do for my family and the community in which I live. You have helped my three kids and me more than you will ever know. In September 2014, I was forced into a situation that I never thought my kids and I would ever endure; it was devastating. On some of my darkest days, there you were.

Your organization helped us with more than food. I was nervous and a little out of my comfort zone my first time there, since we don't fit the "mold" of what poverty looks like. Your staff was so welcoming and courteous. They definitely helped to put my mind and nerves at ease. I come monthly and meet great people who, much like me, are just trying to make ends meet and struggle. I enjoy the fact that bringing kids is not looked down upon, and personally, I enjoy the family-oriented environment. So from my family to you, we extend our utmost appreciation and gratitude and say thank you.

Melissa Harris
Client

Thank-you note sent to the Pantry
by Melissa Harris, enhanced by
Melissa and her children

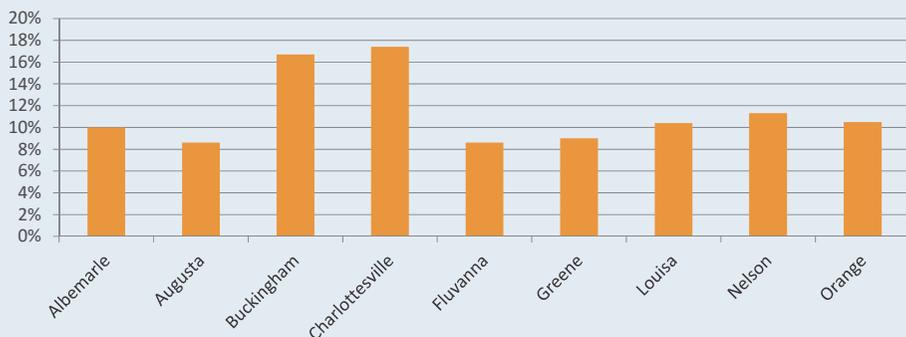


On some of my
darkest days,
there you were.



Pantry volunteers create a "family-oriented environment" to welcome clients.

Food Insecurity Rates in our Community



Feeding America. (2016). Map The Meal Gap 2016: Overall Food Insecurity in Virginia by County in 2014. Retrieved March 29, 2017 from <http://map.feedingamerica.org/county/2014/overall/virginia>.



Jane Colony Mills

Executive Director's Address

I recently finished my second month as Loaves & Fishes Food Pantry's new Executive Director, and I am impressed by

so many things about this wonderful place: not only do we nourish tens of thousands of people each year, but Loaves & Fishes also provides volunteer opportunities for hundreds of community members who help us get food to our neighbors in need.

These "facts" about Loaves & Fishes are easily assessed; what you may not know are the less-visible details of HOW Loaves & Fishes nourishes our neighbors:

- Loaves & Fishes staff and volunteers pick up more than 1.5 tons of food donations from local groceries each week to supplement the food we get from the Blue Ridge Area Food Bank and USDA's The Emergency Food Assistance Program (TEFAP).
- Our weekly volunteers include several special needs students from Ivy Creek School, Albemarle



Brian Wilson

County's Post High Program, and Charlottesville's Parkside program, who help Loaves & Fishes' Operations Manager, Brian Wilson, sort

and bag fresh produce and restock canned items.

- Youth groups from local churches, UVa alumni and student service groups, local school groups, and Loaves & Fishes board members come regularly to help restock the pantry and register and guide clients in choosing the groceries that best fit their family's tastes.
- Nutritionist, Monica Davis, comes at least once each week to demonstrate different ways of preparing pantry food.
- Two weekends of every month, Loaves & Fishes volunteers deliver bags of groceries to more than 150 individuals and families who are unable to come to the pantry.



Monica Davis

While Loaves & Fishes staff has doubled in the past four years, as our pantry hours and the amount of food we distribute also have grown, we couldn't operate smoothly without our wide web of volunteers, and I thank each and every one for their contribution.

Loaves & Fishes also has a very welcoming feel to it. Jesse Norris, who was our Warehouse Assistant in 2016, started a reading program to encourage children who come to the pantry with their families to take a book home to read. If they return the next month with a report on what they read, they receive a toy or small

Continued, next page



Executive Director's Address | continued

gift in recognition. Donations from volunteers and staff have given Loaves & Fishes a number of books to share with our clients, and we encourage all kids and adults to borrow something to read. Charlottesville Catholic School kids even did a fundraiser to buy new books!

I invite all members of our community to come tour our facility and see

for yourself what Loaves & Fishes is doing. As I arrive at work each day, something Jesse said to me my very first day at Loaves & Fishes resonates with me: "I never thought I'd have a job where I get paid to help people." I am so grateful to be part of this strong organization and look forward to leading Loaves & Fishes to the next level.

Jane Colony Mills
Executive Director
executivedirector@cvilleloavesandfishes.org

Please email me to set up a tour!

Pantry Staff

Jane Colony Mills,
Executive Director, full-time

Brian Wilson
Operations Manager, full-time

Lynne Morris
Office Manager, full-time

Ross Anderson
Driver, part-time

Nancy-Lee Kozub
Volunteer Coordinator, part-time



Winn Ballard

The Volunteer Spirit

I first started volunteering at Loaves & Fishes about a year ago, when a friend mentioned how much she enjoyed working here as a volunteer. I reached out to sign up with the volunteer coordinator, and when I found out that person is Nancy-Lee Kozub, who taught me French in high school, I knew this was a good place!

I am very impressed with what this bare-bones, grassroots organization, is able to do. The food we give

away is incredible and I love Brian Wilson's organization of the food distribution. Whenever I volunteer here, I come away knowing that I have helped people in our community.

My husband and I decided to become donors to Loaves & Fishes because I see every week what our money is doing, and that's very powerful.

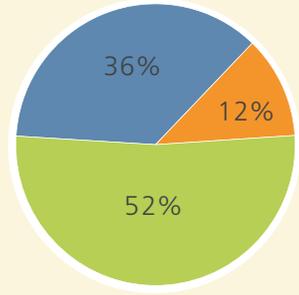
Winn Ballard
Volunteer & Donor

I knew this was a good place!

Addressing the Need in 2016

Individuals Served

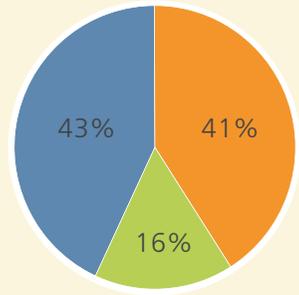
Children (under age 18)	21,145	36%
Seniors (age 65 & over)	6,862	12%
Other Ages	30,372	52%
Total	58,379	



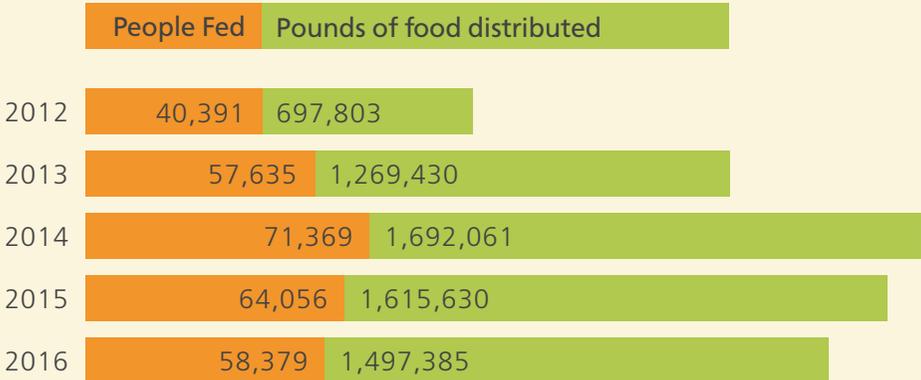
Loaves & Fishes does not track disability among our clients, but we know at least 14% are disabled, because they receive federal Supplemental Security Income (SSI).

Pounds of Food Distributed, by Source

Donated	638,159	43%
USDA	616,553	41%
Purchased/Fee-based	242,674	16%
Total	1,497,385	



Loaves & Fishes Food Distribution in Recent Years

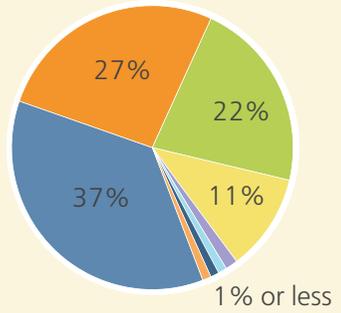


The Pantry runs on your contributions. Tax-deductible monetary donations are always welcome. Financial data appears in the charts on the following page. Our 990 federal income tax returns and financial reports are available at www.cvilleloavesandfishes.org

2016 Financial Data

Donation Sources

	\$	%
USDA food via BRAFB	1,023,630	37
Donated food via BRAFB	751,210	27
Individuals	618,851	22
Donated food (grocers, etc.)	314,515	11
Churches	40,000	1
Businesses	18,724	<1
Grants	20,561	<1
Nonprofit Organizations	166	<1

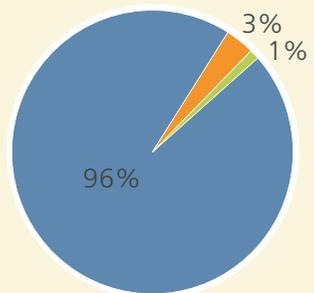


Total 2,787,657

BRAFB: Blue Ridge Area Food Bank

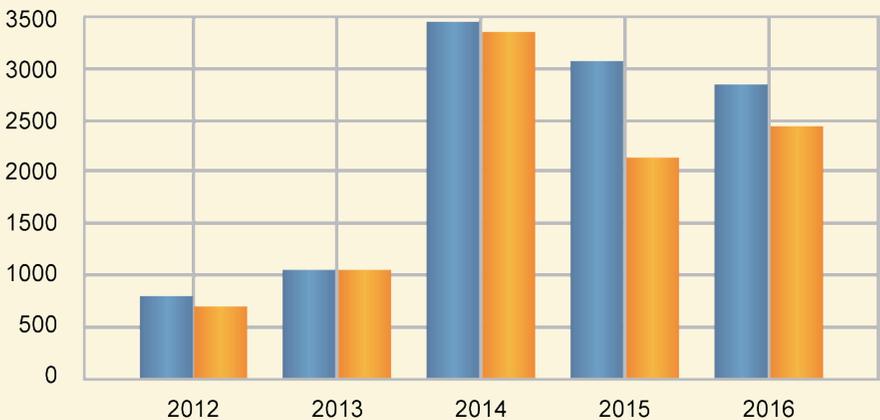
Expenses

	\$	%
Program Services	2,360,707	96
Management/General	82,911	3
Fundraising	27,272	1



Income/Expense Ratios

\$ in 1000s



Income Expense

Loaves & Fishes Food Pantry, Inc. is a Virginia 501(c)(3) corporation. Our 990 federal income tax returns are available at www.cvilleloavesandfishes.org.

Nourishing through Generosity Fiscal Year 2016

Loaves & Fishes is grateful for the support from our partners and donors, including those who prefer to remain anonymous!



Tiffani Dennis
Caroline & John Griffin

In 2015 and 2016, our donors gave generously to pay for the purchase and renovation of the Food Pantry building at 2050 Lambs Road in Charlottesville. We are so grateful to the following donors who helped pay off the remaining amount in 2016 to reach our \$1.2 million goal!

Knights Of Columbus 3670
Larry & Harriet Lambert
Richard L. & Julia G. Nunley

Rebecca P. Pence
Hu & Ann Shaffer
Bill & Lois Stewart

Community Partners

Half of the food Loaves & Fishes distributes comes from the **Blue Ridge Area Food Bank**, but we also picked up and received food from the following organizations in 2016.

Albemarle County Schools	Frito Lay	Panera Bread
Bonefish Grill	General Mills	Pediatric Associates of Charlottesville
Boy and Girl Scout troops	Giant Food	Portico Church
Breadworks	Grace Episcopal Church	PRA Health Sciences
Charlottesville and Gordonsville farmers markets	Great Harvest Bread Company	Relay Foods
Costco	Hidden Pines Meat Processing	Society of St. Andrew
Crown Orchard	Horse & Buggy Produce	UVa Credit Union
DHW	Hunters for the Hungry	UVa Health South
Downtown Family Health	Kroger	Virginia Institute of Autism
Food Lion	Outback Steakhouse	Wegmans
		Whole Foods

Churches

Beech Grove Christian Church	Peace Lutheran Church
Blue Ridge Church of Christ	St. Paul's Memorial Church
First United Methodist Church	

Businesses and Organizations

Albemarle High School	Google One Today	Studio Art Shop tip jar
Alpha Phi Omega	Grand Home Furnishings	United Way TJA
Altar'd State	Henley Helping Hands	Virginia Transportation Research Council employees
Amazon Smile	Kiwanis Club of Charlottesville Foundation	Wal-Mart Stores Inc.
Belk Charity Days	Kroger Community Rewards	Wells Fargo Foundation
Cans to Cans Green	LPL Financial Matching Gift	Daniel Hale Williams Pre-Medical Honor Society
Grounds at UVa	Network for Good	S.L. Williamson Company, Inc.
Costco Matching Gifts	The Osen Hunter Foundation Matching Gift	Zoe's Lemonade Stand
The Darden School Operations Club	Sedona Taphouse	
GE Foundation Matching Gift	Steak Out for Charity	

Individual Donors

\$10,000 and up

Adivans Relief Fund	Jefferson Family Charitable Foundation
Batten Family Fund in the Charlottesville Area Community Foundation (CACF)	Martha B. Kraus Charitable Fund
Stephen and Mary Anne Burns	MLG Foundation
Cliff C. and Judy A. Braun	John G. Nunley
Jerry & Juli Denney	Richard L. & Julia G. Nunley
	Susan Wells Sargeant

\$5,000-\$9,999

Rod & Winn Ballard	Jim and Kathy Berlin	Greg and Jane Shaw
Bama Works Fund in CACF	Paulo & Roberta Mourao	

\$1,000-\$4,999

Edward & Joyce Allison	The Richard and Leslie Gilliam Foundation	L. Christopher Noland
Rebecca & Christopher Allison	Mool & Rita Gupta	David W. Pedrick & ElizaBeth McCay
Josh & Tracy Arbaugh	Kevin Haag	Ruth & David Poole Charitable Gift Fund
David & Carolyn Beach Fund in CACF	Bill Hall & Mary R. Gray	Sabra R. Purtil Charitable Fund
Paul A. & Jane S. Bopp	Byron and Marie Harris Fund	Craig Salone
Garland M. & Katherine H. Canter Donor Fund	Gary Knight	Hubert A. & Ann S. Shaffer
Caplin Foundation	Rebecca & Brad Lamb	Bill & Lois Stewart
Paul Martin & Michelle and Winifred Claibourn	Larry & Harriet Lambert	Philip B. & Phyllis A. Tenney
Jane & Bill Clarke	Bill & Nancy May Charitable Fund	Michael & Lynda Tubridy
	McNergney Charitable Fund	The Watterson Foundation
	Gregory Menke	

\$500-\$999

Maurya B. Batten	James & Judith Jaeger	Amy & Tom O'Leary
Chris & Suzette Boyce	Lt. Col. Robert & Dr. Karen Kimmel	T. Rock Phillips
Michael & Irene Cernik	Robert & Helen Landel	John A. & Gineanne Stalfort III
Susan W. Davenport & W. Edgar Spigle Fund in CACF	Christopher Little	Jeanine & Tom Wolanski
Katherine & Kenneth Day	Lang and Latham Murray Charitable Fund	

Up to \$499

James Angevine	Mary & Donald Bellah	Donald & Rebecca Boone
Ashok R. Asthagiri	Susan Bender	Ella & Robert Bretz
Janice Attridge	Mary M. Bennett	Juanita Brookman
Christine Baker	Rebecca Berk	Andrea Bunce
Judith A. Balwanz	Melody Bianchetto	Thomas & Patricia Cabe
Scott & Susan Barker	Kenneth Blair	Betsy Carrier
Mary Barrick	Mary Bolvin	Richard & Cynthia Cassin

Up to \$499 | continued

Gail & William Chapman
The Charles Fund
Carroll & Eunice Chisholm
Tommy & Dorothy Clark
Edward Coates
Donna & Timothy Cognata
Ron & Marilyn Comfort
Gwyn & Brian Conway
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Stacey Diefenderfer
Kimberly B. Durland
Maryann Fields
Clarice L. Fitch
Donald W. & Mary
Jean Foss
Rebecca Hart Foster
Kevin Fox
Katherine M. Franzén
Robert Fritz, MD
Adrienne Garo
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Elizabeth H. Graham
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Samantha J. Hammond
Carl R. Hans
David Harding
Kathlene Harding
Beverly Harner
Michael & Janet Harper
James G. Hart
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L. Minnis
Kristine & Tom Muncaster
Julia Murphy
Martha Murray
Stephen and Merrick Murray
Mohan Nadkarni
Russell & Barbara Neyman
Nancy O'Brien
Bill & Marilla Owens
Betty Page
Jennifer Peaser
Rebecca P. Pence
Ned L. & Margaret M.
Pierce, in memory of
Cathy Womack
Jill Pritzker

Nancy Prouty
Maj-Britt Rakusja
W. Rhudy Renfro
William R. Reusin
Dee Ridgeway
Jeff Riedel-Bicknell
Carol M. Rose
Sanford Family Charitable
Gift Fund
Sabine Scholes
Shelah Kane Scott
Emily Shaffer
Wanda F. Shipp
Donald & Margie Shreve
Michael & Amanda Smith
Family Fund
Smith Family Trust
Steven Snyder
Joann & Paul F. Sparacio
Ken & Margaret Stickley
Denese D. Straugh
George & Sheila Stukenborg
John T. & Victoria S. Sykes
Sarah Taylor
Joseph Teague
Jerilyn F. Teahan
Barbara Turner, in honor
of Nancy-Lee Kozub
Jean B. Turrentine
Amaury R. Vaillant-Baez
Kurt & Nancy Vetter
H.M. & Joann S. Walker
Michael Weber
Steven Weiskircher
Steffan Clark Welch
Katy & Timothy Wessel,
in memory of Tyler Wessel
Elbert W. & Betty B. White
Leigh T. Williams
J. Page Williams
Jeanne A. Williams-Masloff
Chelsea & Tyler Wilson
Dennis Womack, niece Leigh,
and Sherman family, in
memory of Catherine Jane
Womack
John A. Zenker

Thank you!

Loaves & Fishes

FOOD PANTRY

2050 Lambs Road
Charlottesville, VA 22901

ONLINE AT
www.cvilleloavesandfishes.org

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Neighbors Nourishing Neighbors